



IT\_22509

## Dynamics 365 CRM Solution Engineer (m/f/d)

Information Technology

Innsbruck, Austria

Professionals Full-Time 38.5h Permanent

### Your Tasks

- Work closely with product owners and stakeholders to analyze business needs and integrate them into the CRM system
- Define and enforce CRM development standards based on best practices and governance models
- Configure the system, workflows, automation, and integrate it with third-party systems
- Monitor performance and troubleshoot issues
- Document system architecture and data flows to ensure smooth transition and effective knowledge retention

### Your Profile

- At least 3 years of experience with Microsoft Dynamics 365
- Proficient in CRM configuration, including workflows, user setup, data import, SQL, and security settings
- Experience with integration tools and APIs
- Strong problem-solving abilities and innovative thinking in troubleshooting system and process issues; proactive approach to communication and teamwork
- Excellent English skills, both written and spoken

### Further information

#### Minimum Salary

Salary will be determined based on professional experience; the formal minimum salary according to Collective Bargaining Agreement is € 47,810.14.

#### Earliest Entry Date

This position is to be filled immediately.

#### Your Contact Person



If you have any questions please contact Chantal Heiland.

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